



# TOTAL RECALL

## *Rack*



When your business depends on  
**CALL RECORDING**  
 YOU NEED TOTAL RECALL



### Benefits

- ☑ **Affordable** – best cost per channel ratio without compromise on features.
- ☑ **Reliable** – stable operating platform with built-in redundancy.
- ☑ **Secure** – tamper proof recording format and role based access control.
- ☑ **Accessible** – remote access and control software included.
- ☑ **Powerful** – comprehensive recording, search, monitoring and playback capability.

### Key Features

- ☑ Analog call recording.
- ☑ VoIP call recording.
- ☑ Standalone or part of a network.
- ☑ Onboard storage for 60,000 hours / 350,000 calls.
- ☑ Secure and tamper proof recording format.
- ☑ Advanced audio compression.
- ☑ One-click real-time call monitoring.
- ☑ Comprehensive search capability.
- ☑ Easy to use DVD/CD archiving.
- ☑ Optional Blu-Ray and TCP/IP Network archiving.
- ☑ Stable UNIX platform.
- ☑ Remote access and management software.

## Telephony

- Analog 2-wire POTS, FSKR, DTMF
- SIP (RFC3261, RFC2976, RFC2833), H.323 (ITU-T H.323, ITU-T H.225, ITU-T H.245), SDP (RFC3264), RTP (RFC 3550)

## Voice Processing

- PCM (ITU-T G.711a and G.711mu law)
- SPEEX (3:1) & HQVQ (8:1) compression
- WAV (16 bit, 8KHz) & MP3 export

## Channel Capacity

- 72 simultaneous Analog recording channels
- 8 simultaneous VoIP recording channels
- 8 simultaneous VoIP recording channels, combined with 8 Analog recording channels

## Storage Capacity

- Internal SATA hard drive storage for up to 60,000 hours / 350,000 calls at 16 kbps HQVQ compression.

## Recording Trigger

- On-demand (via software or DTMF sequence)
- Off-Hook (6 different levels)
- VOX (6 different levels)

## Monitoring

- Real-time monitoring via on-board speaker
- Real-time monitoring via Remote Manager software

## Replay

- Replay via on-board speaker
- Replay via Remote Manager software
- Start, stop, fast-forward, rewind and pause control

- Single press 'Quick Replay' function to review recent calls.

## Archive Media

- CD-R (aprox 180 hours per CD), DVD+RW (aprox 1000 hours per DVD)
- Optional TCP/IP Network archiving support (250,000 records per archive, up to maximum hard disk capacity)
- Optional Blu-Ray archive device (aprox 6000 hours per BD-RE)

## Client Software

- Total Recall Remote Manager for Windows 2000/XP/Vista32/Vista64/7

## Networking

- One 100Mb Ethernet port
- Single RS232 port (for modem connection)
- Network time synchronization via NTP
- Optional alarming via SNMP
- Optional TCP/IP SMDR interface

## System

- Dimensions: 220(H) x 480(W) x 230(D) mm (5 RU)
- Weight: 10Kg
- Single auto-sensing 180W PSU
- Optional Hot-Swap 350+350W PSU
- Max power draw 80W

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